



# Privacy and Refund Policies

## REFUND POLICY

Online donations to the ministry of North United Methodist Church (The “Church”) are considered to be Non-Refundable unless specifically offered. If you (The “Users”) have any questions about this Refund Policy please contact us at [info@northchurchindy.com](mailto:info@northchurchindy.com) or 317.924.2612.

## PRIVACY POLICY

### APPLICATION OF PRIVACY POLICY:

North United Methodist Church (The “Church”) is committed to ensuring the privacy of all personal information submitted by you (“The Users”) through The Church’s website (The “Website”). We make it a priority to honor The Users’ privacy and confidentiality.

### PERSONAL INFORMATION:

The church will collect general information about The Users, such as your name, address and contact details so The Church can contact The Users. The Church may also collect this and other types of personal information during the course of dealing with The Users, for example, when The Users wish to obtain goods or services from The Church, when The Users register for conferences or events and when The Users participate in The Church’s activities or complete other forms.

The Website may use “cookies” to collect small pieces of data that are sent to and stored on The User’s computer. “Cookies” are used to determine which portions of The Website were viewed and for remembering login information.

The Church will not collect any personal information about visitors to The Website except when they knowingly provide it.

When The Users make a donation to The Church or register for an event that requires payment, the transaction is handled by a third party registration software (The “Application”). The Website and/or The Application will prompt The Users to provide the necessary information. The Church, The Website

provider and The Application provider do not sell or rent The Users' personal information to other entities for marketing purposes unless The Users have granted them permission to do so.

#### USE OF INFORMATION AND DATA:

We use the information The Users provide for the purpose for which it was originally collected, for example, to respond to The Users email or to provide the programs or services The Users request. The Church may also use this information to help us improve the content and functionality of our Website, to better understand the needs and interests of The Users of The Website and to improve our programs and services.

#### CONSENT:

By accessing The Website and/or using The Application, The Users consent to the collection, use, disclosure, storage and processing of their information in accordance with this Privacy Policy.

#### CHANGES TO PRIVACY POLICY:

The Church may amend or update this Privacy Policy from time to time with or without notice to The Users. The Users agree to be bound by the Privacy Policy that is in effect at the time they access The Website or use The Application.

#### PROTECTION OF PERSONAL INFORMATION:

The Church takes precautions—including administrative, technical, and physical measures—to safeguard The Users' personal information against loss, theft and misuse, as well as against unauthorized access, disclosure, alteration and destruction.

The Website may also contain links to the websites of unrelated third parties. The Church is not responsible for the content or privacy practices employed by any third party website that has a link to or from The Website. The User will need to contact the provider of any such third party website directly or review the information on that website to determine what practices, policies and procedures apply before disclosing any personal information.

#### RETENTION:

The Church will retain The Users' personal information for the period necessary to fulfill the purposes outlined in the Privacy Policy unless a longer retention period is required or permitted by law.